In re application of:

Dana Henriksen

Serial No. 10/724269

Filed: November 26, 2003

For: METHOD AND SYSTEM FOR MANAGEMENT OF GLOBAL QUEUES

Attorney Docket No. 26530.91

Customer No. 27683

Group Art Unit: Unknown

Examiner: Unknown

## LETTER TO THE OFFICIAL DRAFTSPERSON

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Attn: Official Draftsperson Commissioner For Patents P. O. Box 1450 Alexandria, VA 22313-1450

Sir:

Enclosed are six (6) sheets of formal drawings to replace the informal drawings as originally filed in the above-identified patent application.

Respectfully submitted,

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Timothy F. Bliss Reg. No. 50,925

Date: February 11, 2004 HAYNES AND BOONE, LLP 901 Main Street, Suite 3100 Dallas, Texas 75202-3789 Telephone: 972-739-8638 Facsimile: 214-200-0853

File: 26530.91

R-65565

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on February 11, 2004.

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Gayle Conner